



Accessibility Guide for Museum of Scottish Fire Heritage

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Welcome

Our museum is in the residential neighbourhood of Pilrig, just off Leith Walk, the museum opened in the summer of 2023.

We are fully accessible for wheelchair users and can cater for anyone with other specific access requirements.

Please get in touch if you require any further information about specific access or need advice on planning your visit.

At a Glance



Level Access

There is level access from the main entrance to:

Reception

Unisex Accessible Toilet

The Shop



Visual

Glass doors and full-height windows have contrast markings.

The walls and the doors have high colour contrast.

Some parts of the venue have low lighting.

The menu is in large print.

We have information in audio, large print and other.



General

Museum is free to enter.

Getting here

1A Dryden Terrace

Edinburgh

EH7 4NB



Travel by public transport

You can get to the Museum of Scottish Fire Heritage by bus, train and tram.

The nearest bus stop is on McDonald Road. The bus stop is 0.1 miles / 0.16 km from the Museum of Scottish Fire Heritage. The museum is centrally located and is serviced by many buses which stop on Leith Walk Shrubhill Stop (0.2 miles / 0.32 km). Buses include the 7, 10, 11, 13, 14, 16, 25, 36 and 49.

The nearest train station is Edinburgh Waverley. The train station is 1 mile / 1.6 km from the Museum of Scottish Fire Heritage.

The nearest tram station is McDonald Road. The tram station is 0.3 miles / 0.48 km from the Museum of Scottish Fire Heritage.



Travel by taxi

You can get a taxi with City Cabs by calling 0131 228 1211. The taxi company has a wheelchair accessible vehicle. Accessible taxis should be booked in advance.

Parking

The drop-off point at the Museum of Scottish Fire Heritage has a dropped kerb. Blue badge holders can park in the spaces in front of the museum for free. Paid parking is available on Dryden Terrace and McDonald Road. McDonald Road Community Fire Station parking is reserved for station staff only, we ask that visitors please use on street metered parking if you are travelling by car. Download the [RingGo app](#) to pay for parking using your phone.

The surface from the on-road parking to the entrance of the attraction is a mix of both paved and cobblestones. Street lights light the route to the Museum.

Arrival

Path to main entrance

From the street to the main entrance, there is level access.
The path is 990mm wide, or more.

Main entrance

The main entrance has level access.
The doors are 1280mm wide.
The main doors are sliding and automatic.



View of our main entrance from the pavement



Our main entrance



Entrance/Reception lobby

Getting around inside

Visual Impairment - General Information

We have contrast markings on all glass doors, contrast markings on all full-height windows and high colour contrast between walls and doorframes.

Many parts of the museum gallery have low lighting.



Early Days exhibition with low lighting



Lift

We have 1 lift.

You can get a lift to all floors.

Lift to most floors

The lift door is 900mm wide.

The lift is 1010mm wide. The lift is 1400mm deep.

The lift says the floor number at each floor.

The lift buttons have raised numbers.

The lift shows the floor number, at each floor.

The lift provides access to all floors of the attraction. There is a mirror located on the right-hand side of the lift. The lighting in the lift is LED spotlights and there is no music played in the lift. The flooring in the lift is PVC non-slip material.



Exterior of lift



Interior of lift



Ticket/ information desk

Reception/Lobby area

From the main entrance to the desk, there is level access.

The desk has a low section accessible for wheelchairs. 800mm height, 500mm depth

There is bench seating available in this area. The area is well and evenly lit by ceiling lights.



Reception desk with low counter desk area

Things to See and Do



Staircase from reception to museum gallery entrance

Museum Gallery

The museum gallery is all on the same level and in one room. We suggest going clockwise through the gallery.

The entrance and exit are through the same route.

From the main entrance to this area there are stairs, 6 steps and 1800mm wide.

There is a lift.

From the lift to this area, the route is 950mm wide, or more.

Information is low, for wheelchair users.

There are portable seats available throughout the gallery.

Audio visual interactives have subtitles.

We have paper tour guides in 9 languages.

Images of the Gallery



Early Days exhibition



Braidwood: birth of a modern fire service



On the Run display with a bench located in the space



Control and Communications display



Connect the Hose display



Gallery display of uniforms

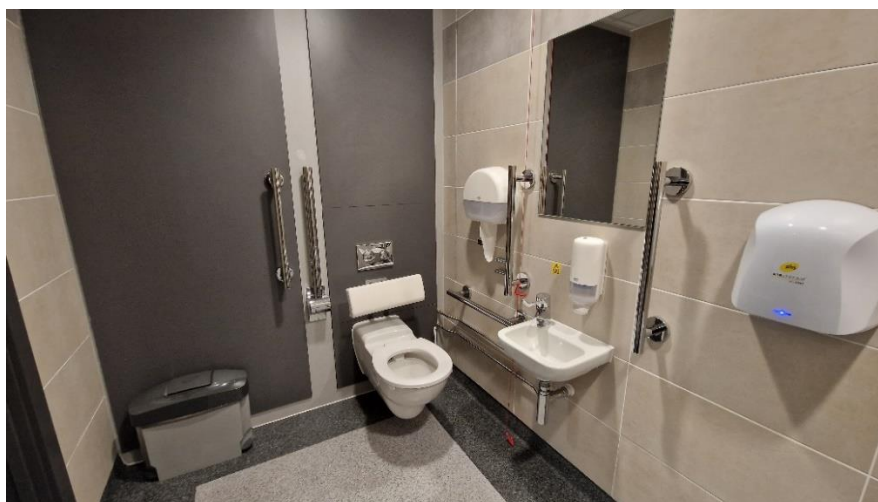


Your Safety exhibition

Public toilet

Unisex Accessible Toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The toilet door is 900mm wide.
- There is 1700mm in front of the toilet. The toilet seat is 500mm high.
- There are horizontal grab rails located to the left of the toilet, vertical rails to the right and a drop-down assistance bar to the right. There are baby changing facilities within this toilet. There are 4 other public toilets on the -1 floor.



Accessible Public Toilet



Baby changing facilities within the Accessible Toilet



The Shop

From the main entrance to the retail area, there is level access.

It is located in the reception lobby.

There is a low counter area and merchandise is displayed on shelves up to a height of 1880mm. Staff are available to help customers who require assistance to navigate between fixtures throughout the shop.



Shop area with bench seating

Place to eat and drink

There are no food and drink facilities on site.

Accessibility equipment

We welcome assistance dogs.

Emergency evacuation procedures

We have emergency evacuation procedures for disabled visitors.

In the case of an evacuation, all customers inside the Museum will be led to safety by a member of the team or by a member of the fire brigade.

Customer care support

We have information in large print.

Guide last updated: 27 November 2023